

Presence

Good care is relational care

- **D** Dedication *“Doing the best you can”*
- **R** Respect through relationship *“Good care is about perspective, connecting and attuning”*
- **E** Environment *“Supporting good care through relational management”*
- **A** Art of Nursing *“Understanding is where change can start”*
- **M** Motivation *“Good care requires readiness”*

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